



fall 2016

THE customer pipeline

Big Fall Fire Sale
 Save up to \$200 on logs, fireplaces, inserts and heaters.

November is CO Awareness Month
 Avoid carbon monoxide poisoning. Install a detector.

PUBLISHED BI-ANNUALLY FOR YORK COUNTY NATURAL GAS AUTHORITY CUSTOMERS

July Drill Tests Area's Response Capability



“
 A large dump truck has crashed into gas piping near Adnah Church Road. The truck has overturned and there is blowing gas!
 ”

It was only a mock drill, but company personnel and area responders were given a detailed test of their response skills in mid-July. The four hour exercise began early in the day and included participants from fire, EMS, law enforcement and county emergency management officials. Additionally, personnel from Dominion Carolina Gas Transmission and Plains All American Pipeline participated in the exercise. The primary purpose

of the drill was to practice response to a simulated natural gas emergency. While actual emergencies involving natural gas operations are rare, this sort of drill helps our personnel sharpen their abilities to respond safely, promptly and effectively in the unlikely event of an actual incident.

While the response was occurring at the incident site, company personnel at other locations were tested with numerous calls from simulated concerned parties, operational inputs that challenged gas supply, and interaction with staged news media. A mock emergency exercise such as this provides a unique opportunity for the Authority to assess its response capability and execute coordination with local public sector emergency responders.

A **huge thank you** is in order to Newport Fire Department, York County Sheriff's Department, York County Emergency Management, and the South Carolina Highway Patrol for their support and participation in the drill.



ENROLL FOR ONLY \$1/MONTH

Feel *the* Heat FUND



Share the Warmth with Your Neighbors

Winter is right around the corner and for many elderly or disabled customers heating bills present a hardship. Join us in helping ease the burden by donating to the Feel The Heat Fund. Enroll in our **\$1 month club** online and have an extra dollar added to your gas bill each month, or call customer service at (803)323-5304, opt-1. Funding decisions are made through qualified United Way partner agencies in your area.

NEED ASSISTANCE

If you or someone you know may qualify for funds, contact your local United Way partner agency:

| | | |
|-------------|--------------------------|----------------|
| York County | Salvation Army | (803) 324-5141 |
| Rock Hill | Pilgrim's Inn | (803) 327-4227 |
| Clover | Clover Assistance Center | (803) 222-4837 |
| Fort Mill | Fort Mill Care Center | (803) 547-7620 |
| York | P.A.T.H. | (803) 684-3992 |

Take Our Survey & You Could Win!

Go to ycnga.com — or Scan the QR code

Each month one lucky entry will WIN a \$50 Visa Gift Card

One entry per person.
 Contest ends 12/30/2016.
 Survey open to customers and non-customers in York County, SC and Cherokee County, SC.
 Winners chosen at random.



Get Fired up for Fall

Take up to **\$200 off** logs, fireplaces and select heaters.

Save even more on *clearance* and closeouts (while they last)!

The Showroom is heating up with big savings to help you stay warm this winter. Today's gas logs and fireplace inserts are engineered to provide fuel-efficient, fuss-free flames at the flick of a switch.

Choose vent free log sets that are 99% fuel efficient and provide instant warmth. Nothing beats the convenience and comfort of natural gas, and now is the best time to save even more on our already low prices.

Our **Fall Fire Sale** is underway. Beat the rush and shop early to have your purchase installed before the holidays!



Fall sale ends December 3rd

GET FIRED UP FOR OUR

Big Fall Fire Sale

ON LOGS, FIREPLACES & INSERTS

MARK YOUR CALENDAR!

Showroom Open
SATURDAY, DEC. 3
 9am-2pm

We have gifts for the BIG KIDS on your list!



Browse Online: www.ycnga.com
 or Call Sales: (803)323-5315

CNG Rally Rolls into Rock Hill

YCNGA was one of only 13 stops on The CNG *From Sea to Shining Sea Road Rally* in June. The 3,144 mile tour from Long Beach, California to Washington, DC helped promote the viability of natural gas vehicles and demonstrate the abundant refueling stations and resources now available to consumers.

The event featured speakers, including Frank Morris, Vice President of Corporate Public Affairs at UPS. Morris spoke about the positive experience and confidence UPS has had using Compressed Natural Gas (CNG) and other alternative fuels in their fleet of over 2500 vehicles.

In addition to showcasing an array of natural gas vehicles, awards were presented to businesses who use CNG fuel in their fleets. Area leaders who promote alternative fuels were also recognized, including Senator Wes Hayes who discussed new legislation that offers tax incentives for certain natural gas vehicles and fueling stations.



**BLUE DIAMOND AWARD
RECIPIENTS**
.....
**York County Government
Comporium Communications
City of Rock Hill
Rock Hill School District 3
Valley Proteins, Inc.
The Honorable
Robert W. Hayes, Jr.**

2016 PUBLIC NATURAL GAS WEEK OCTOBER 2-8

As your hometown public gas supplier, York County Natural Gas Authority is proud to be an integral part of our local community while providing clean and reliable energy to homes and businesses. A public utility offers many advantages for the community including local control, competitive costs and the ability to provide better customer service.

We thank you for supporting your public gas utility and look forward to continuing our mission of delivering safe and reliable natural gas. Learn more about the benefits and value of having a public natural gas utility by visiting our website at www.ycnga.com.

REPORT SUSPICIOUS ACTIVITY



Since you live and work in an area near our transmission and distribution pipelines, we encourage you to take an active role in helping keep our facilities and community safe. Using the common mantra "if you see something, say something" everyone is encouraged to be observant and report suspicious activities to pipeline operators and law enforcement.

WHO TO CALL...

If you observe suspicious activity near pipeline facilities, you should contact YCNGA or the pipeline operator immediately. There are several pipelines running through York and Cherokee County. You can find the number for the operator on signage and markers on the pipeline right-of-way or at pipeline facilities. When you call, be specific concerning the nature and location of the suspicious activity. Once reported, the pipeline operator will contact local area law enforcement and operations personnel to investigate the situation.

HOLIDAY CLOSINGS:

- Thanksgiving: November 24-25
- Christmas: December 23-26
- New Year's Day: January 2
- Martin Luther King: January 16

Account access is available online 24 hours a day
www.ycnga.com

November is South Carolina CO Awareness Month



Jeannie and Jeffrey Lee Williams



Carbon monoxide (CO) is an odorless, colorless gas that kills without warning, claiming the lives of hundreds of people every year. In 2013, carbon monoxide took the life of young Jeffrey Williams in a hotel room in Boone, NC. Jeffrey was the nephew of Dennis Williams, Service Supervisor at York County Natural Gas.

The Williams family formed the Jeffrey Lee Williams Foundation in 2014 to help prevent CO poisoning by increasing public awareness of carbon monoxide dangers. Volunteers from the Foundation use donations to distribute free CO detectors in targeted areas.

Carbon monoxide is produced by the incomplete burning of various fuels, including coal, wood, charcoal, oil, kerosene, propane, and natural gas. Deaths and illnesses are completely preventable with the proper installation and maintenance of a CO detector.

York County Natural Gas Authority now includes a CO detector with every appliance purchased and installed. This effort supports the Foundation's mission to help prevent the unseen dangers of carbon monoxide.

YOU CAN PREVENT CARBON MONOXIDE EXPOSURE

- **DO** have your heating system, water heater and any other gas, oil, or coal burning appliances serviced by a qualified technician every year.
- **DO** install a battery-operated or battery back-up CO detector in your home and check or replace the battery when you change the time on your clocks each spring and fall. If the detector sounds leave your home immediately and call 911.
- **DO** seek prompt medical attention if you suspect CO poisoning and are feeling dizzy, light-headed, or nauseous.
- **DON'T** use a generator, charcoal grill, camp stove, or other gasoline or charcoal-burning device inside your home, basement, garage or near a window.
- **DON'T** run a car or truck inside a garage attached to your house, even if you leave the door open.
- **DON'T** burn anything in a stove or fireplace that isn't vented.
- **DON'T** heat your house with a gas oven.

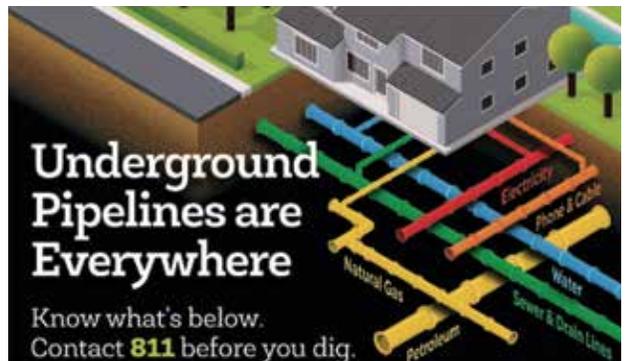
If it requires a SHOVEL... it requires a CALL to SC811

Striking a natural gas pipeline can cause injury, significant repair costs, fines and inconvenient outages. Every digging project, no matter how large or small requires a call to SC811.

PLAN AHEAD:
Notify SC811 of your intent to dig at least **3 business days** before excavation begins.

HOW TO CONTACT:
From a mobile phone call: # (888)721-7877

SC811 phone lines are open Monday thru Friday 7:30am-5:30pm. You can also make a request online at www.SC811.com



If you **SMELL GAS... ACT FAST!** Report a suspected leak: (866)201-1001