

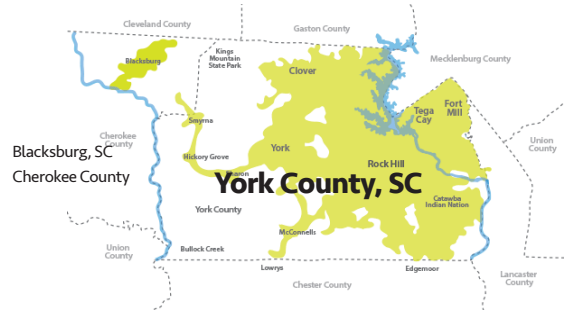
WHAT DO YOU KNOW?

ABOUT NATURAL GAS

A N S W E R S !

Questions 1-2

York County Natural Gas provides gas service to all of York County, SC and the Blacksburg area of Cherokee County, SC. If you would like to find out how to get natural gas to your home or business, contact us at (803) 323-5304.



Questions 3-5

York County Natural Gas regularly distributes and promotes safety information through billtoppers, newsletters, flyers, area festivals, newspaper ads, billboards, radio spots, website, digital advertising, school education programs, meetings and more. If you would like more information on pipeline safety, call us at (803) 323-5304, or go online to our website at www.ycnga.com

Questions 6-7

CALL SC811 - before you dig



**Know what's below.
Call before you dig.**

SC811 - Formed by member facility operators in 1978, South Carolina 811 currently operates under the Underground Facility Damage Prevention Act to protect buried facilities and keep excavators and the general public safe.

EVERYONE - homeowners AND service providers - are required to call SC811 at least 3-business days before excavation work begins.

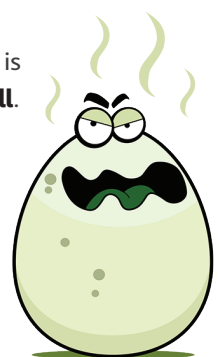
Safe digging is everyone's responsibility. Notifying SC811 of your planned excavation can help prevent damages that can result in fines, utility service interruption and physical injury – even death. It's a FREE SERVICE and it's the law! Dial 8-1-1 or from a mobile phone in York County call 1-888-721-7877.

Questions 9-10 Do you know how to detect a gas leak?

Gas leaks are rare, but can occur. Since natural gas is colorless and odorless, a distinct odor (mercaptan) is added to allow for early detection in case of a leak. Mercaptan has a strong sulphur or 'rotten egg' smell.

Signs of a natural gas leak include:

- strong sulphur or 'rotten egg' odor
- hissing, whistling or roaring sound
- a vapor cloud or mist
- bubbles in standing water
- blowing debris
- dead or dying vegetation



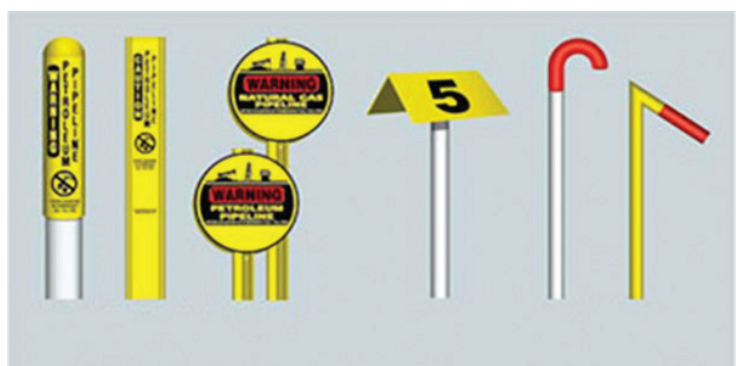
Questions 11-12 If you detect a gas leak you should...

Leave the area immediately. Do NOT use your phone while in the area of the suspected leak. Go to a neighbor's house and call 911 and us (803) 323-5321 to report the leak. Do NOT operate light switches, doorbells, phones or electrical appliances. Do NOT search for the leak yourself or operate gas valves. When in doubt.. GET OUT.

BONUS QUESTION

Natural Gas Pipelines are **YELLOW**

Look for markers along roads and right-of- ways. Markers display 24-hour emergency contact information and are located in the general area of the pipeline, but do not show the exact location, depth or number of pipelines in the area. Before excavating, always call SC811 to have underground utilities marked.



YCNGA 24-Hour Emergency Line: 1-866-201-1001 | During regular business hours call: (803) 323-5304

For more information: publicawareness@ycnga.com