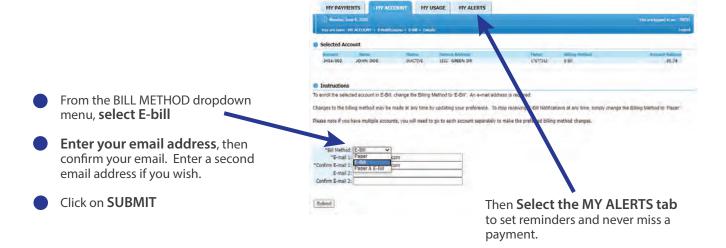# How to set up E-bill & Alerts

● **LOGIN to your online account at WWW.YCNGA.COM**

From the main landing page, choose the MY ACCOUNT tab at the top of the page

From the dropdown menu, select E-Bill



● From the BILL METHOD dropdown menu, **select E-bill**

● **Enter your email address**, then confirm your email. Enter a second email address if you wish.

● Click on **SUBMIT**



Then **Select the MY ALERTS tab** to set reminders and never miss a payment.

● **Select Text Message and/or Email Alerts**

Select alerts & reminders preferences:

Please select preferences for alerts & reminders which can be modified later if required by re-visiting this page.

| Alert Type | Description | Text Message | Email | Voice |
|---|---|---|---|---|
| Due Date Reminder | Remind me 5 ∨ day(s) before. | ☑ | ☑ | |
| Past Due Date Reminder | Alert me when due date has passed. | ☑ | ☐ | |
| Account Profile Change | Alert me when the profile is updated. | ☐ | ☐ | |
| Returned Check Alert | Alert me when a check is returned or rejected. | ☐ | ☐ | |
| Payment Confirmation | Send me a confirmation when a payment is submitted. | ☐ | ☐ | |
| Customer Support Case Alert | Alert me when customer support case is responded or closed. | ☐ | ☐ | ☐ |
| Arrangement Installment Due | Remind me Select ∨ day(s) before the due date. | ☐ | ☐ | |

Submit