



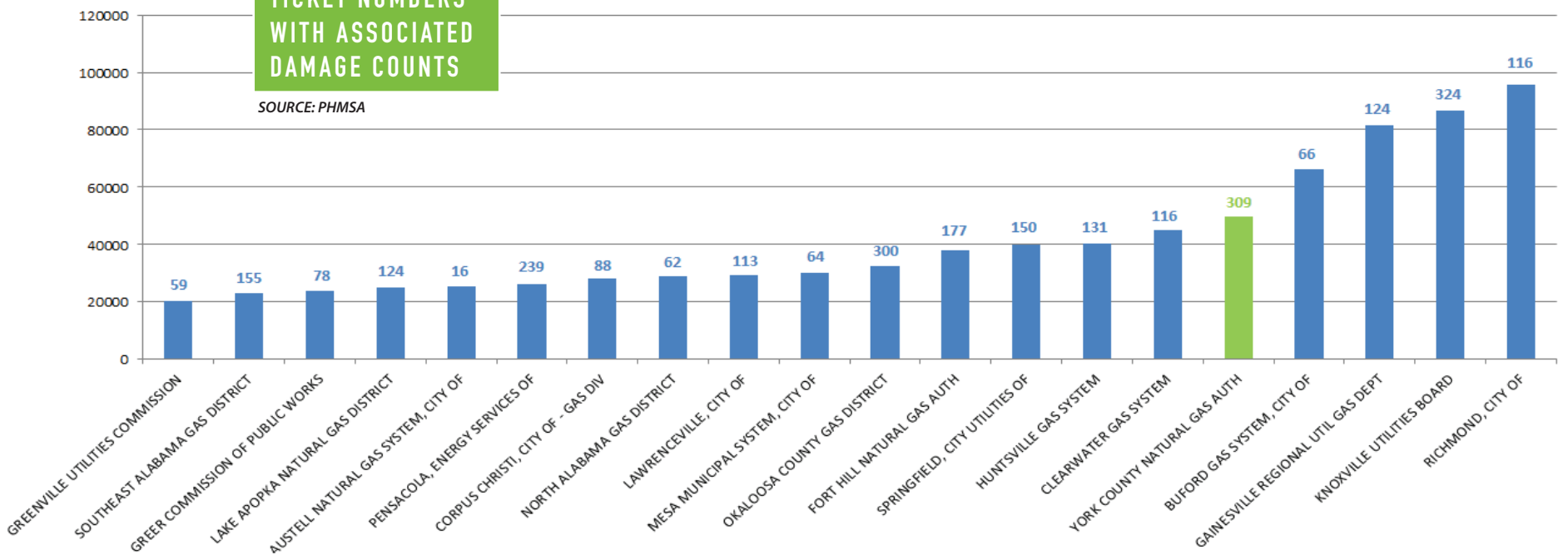
# York County Natural Gas AUTHORITY

MAY 2018

DASHBOARD REPORT

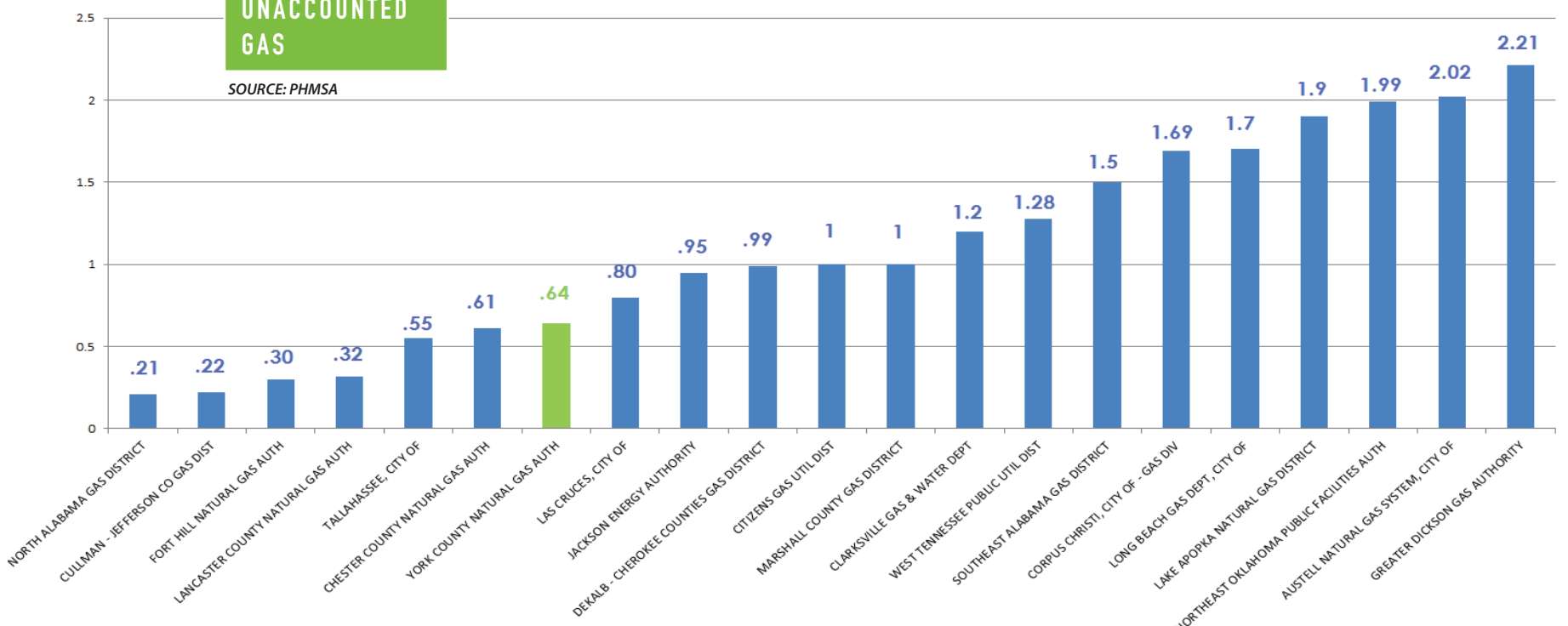
## EXCAVATION TICKET NUMBERS WITH ASSOCIATED DAMAGE COUNTS

SOURCE: PHMSA

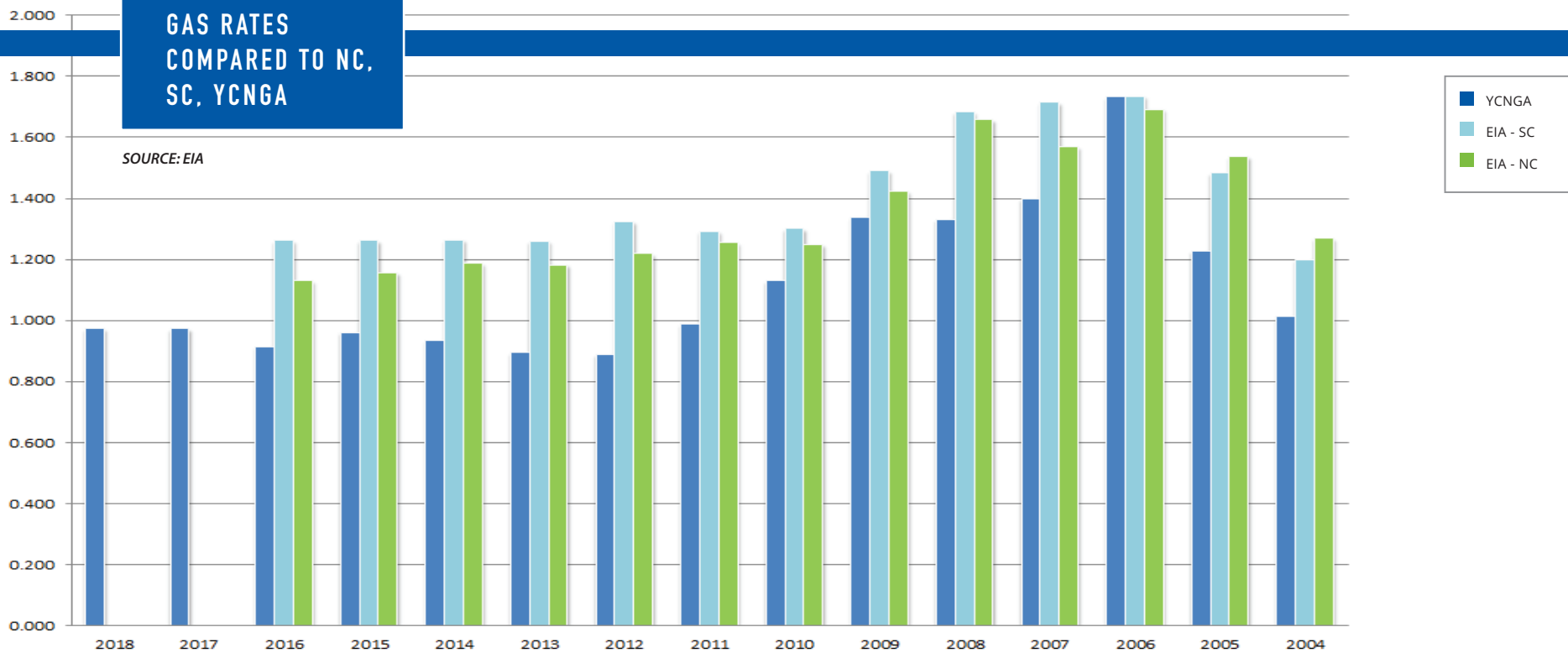


## PERCENTAGE OF UNACCOUNTED GAS

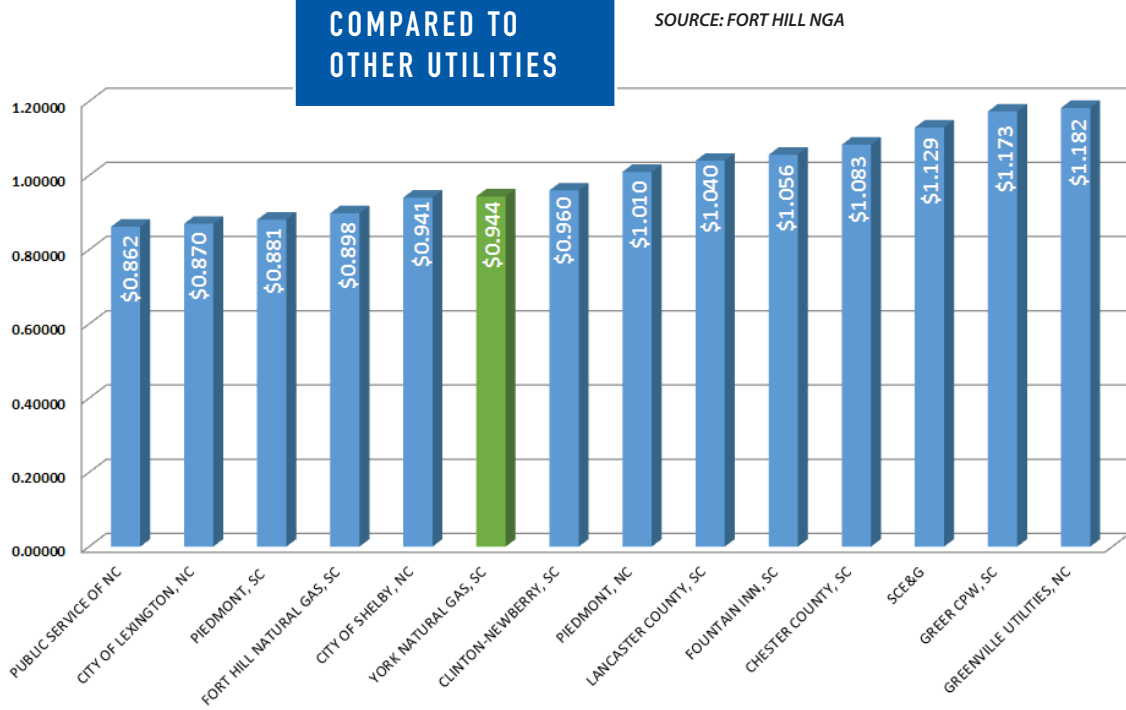
SOURCE: PHMSA



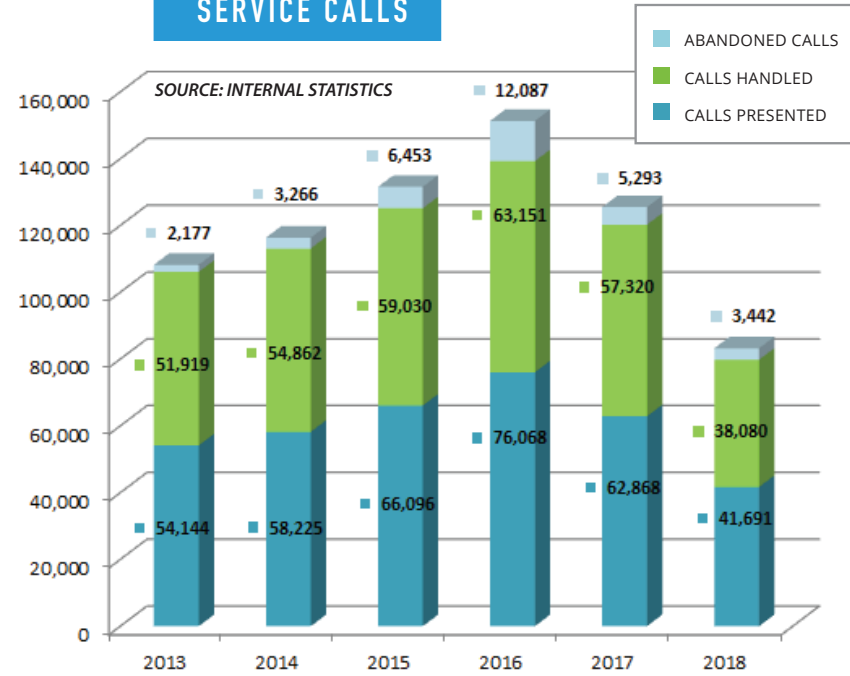
### GAS RATES COMPARED TO NC, SC, YCNGA



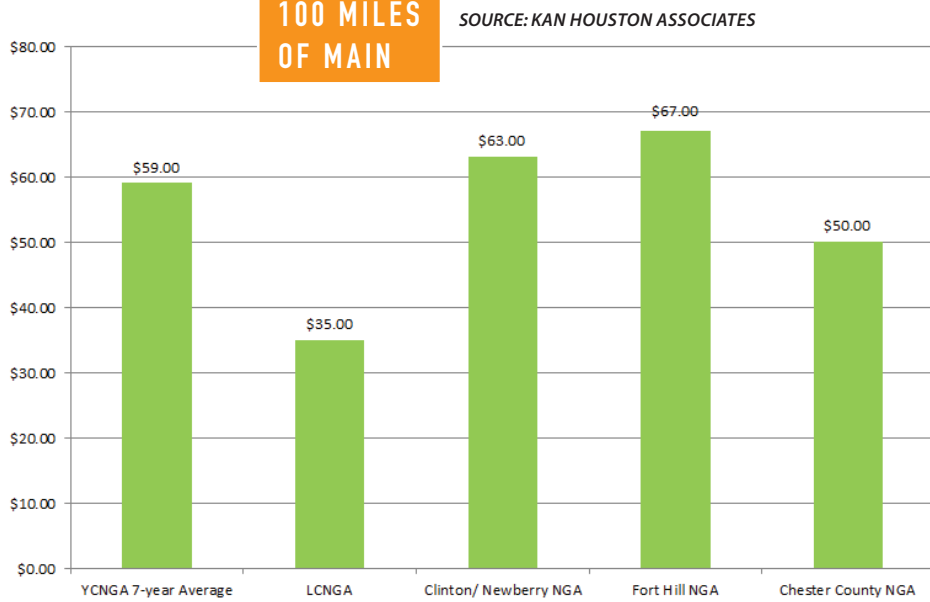
### APRIL GAS RATES COMPARED TO OTHER UTILITIES



### CUSTOMER SERVICE CALLS

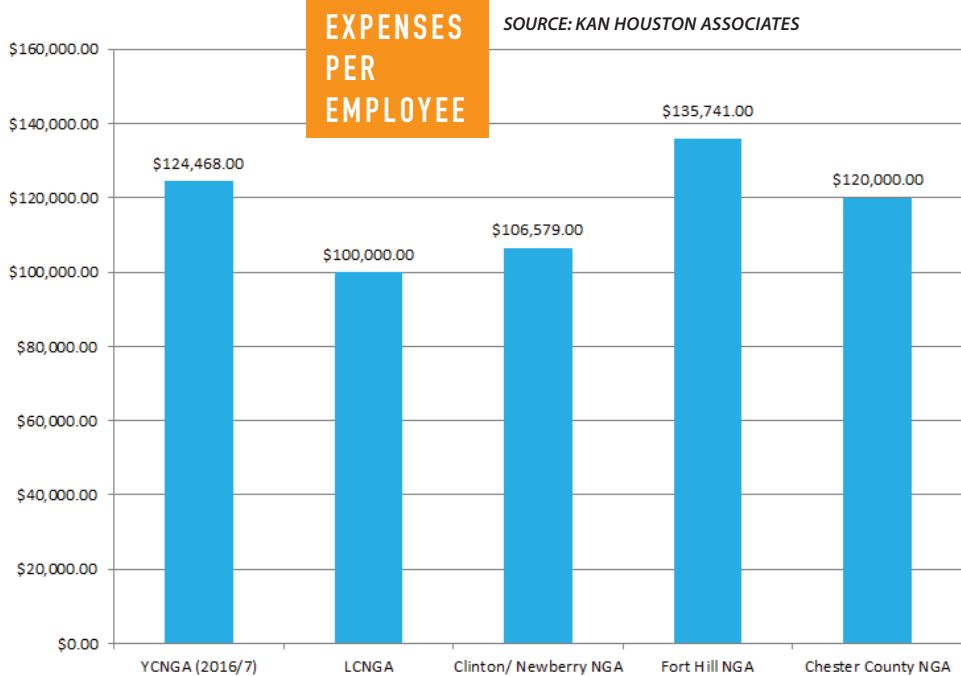


### EXPENSES/100 MILES OF MAIN



Annually, YCNGA participates in a study performed by Kan Houston Associates, a management consulting firm assisting in utility ratemaking, economic analysis and planning. The ratio analysis is the calculation and comparison of ratios which are derived from the information in each company's financial and operating statements then compiled by Kan Houston Associates for each participant in the program. Provided in this report are other Authority LDC operator comparisons for Expenses/100 miles of main, Expenses/Employee and Numbers of Customers/Employee.

### EXPENSES PER EMPLOYEE



### NUMBER OF CUSTOMERS PER EMPLOYEE

