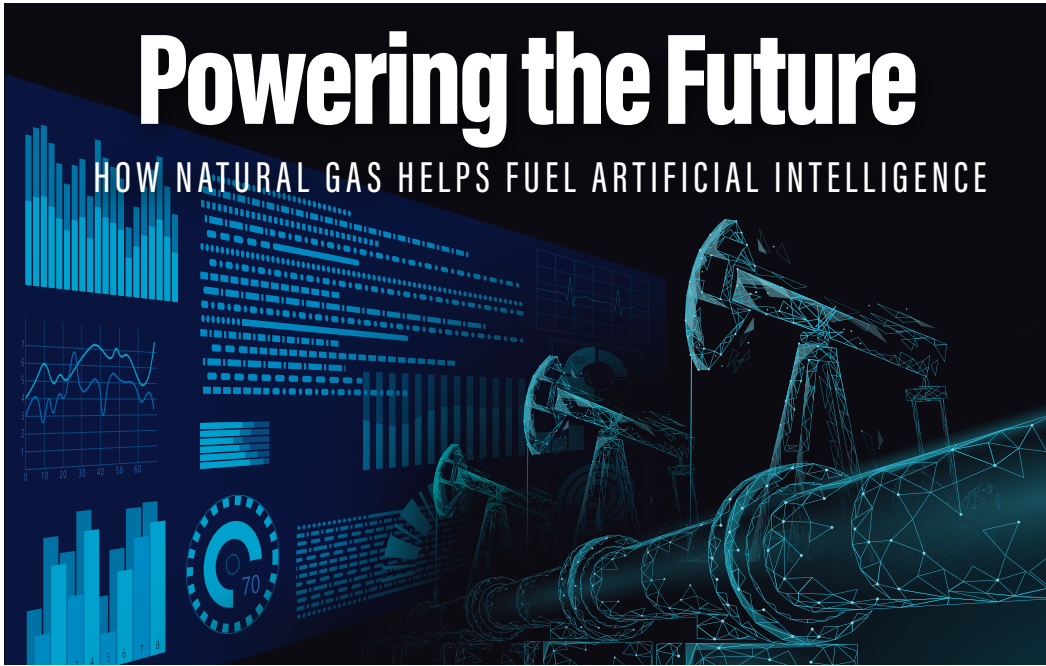


THE customer pipeline spring 2025

BI-ANNUAL PUBLICATION FOR THE CUSTOMERS OF YORK COUNTY NATURAL GAS AUTHORITY

Powering the Future

HOW NATURAL GAS HELPS FUEL ARTIFICIAL INTELLIGENCE



Artificial intelligence (AI) is changing the world, making things like smart assistants, self-driving cars, and even medical research better and faster. But there's a big challenge — AI needs a lot of energy to work! The data centers that power AI use huge amounts of electricity, sometimes as much as an entire city. So where will all that power come from? That's where natural gas comes in.

AI Data Centers Need More Energy

AI data centers are giant buildings filled with computers that run all day, every day. Because AI needs to process so much information, these centers use more and more electricity each year. Some experts predict that by 2030, the energy demand from data centers could more than double!

Natural Gas: A Reliable Energy Source

Right now, natural gas is one of the best ways to supply the energy AI data centers need.

Here's why:

It's always available. Unlike solar and wind energy, which depend on the weather, natural gas provides power 24/7.

It can quickly adjust to demand. If AI centers suddenly need more power, natural gas plants can respond faster than many other energy sources.

It's already in place. The U.S. has a strong natural gas infrastructure, meaning we can deliver power where it's needed without waiting for new systems to be built.

A Bridge to the Future

Even though clean energy sources like wind and solar are growing, they can't yet provide all the power AI data centers require. Big tech companies need reliable power, and natural gas acts as a bridge — stepping up to meet that demand in a responsible way.

Working Together

AI is undeniably shaping the future, and natural gas is playing a key role in making it possible. As technology advances, we can work together to continue to find better ways to power it — keeping our world connected, efficient, and innovative.

ENTER TO WIN OUR 2ND ANNUAL



BEST IN Show² PHOTO CONTEST

OPEN APRIL 1-30

Winner announced Thursday, May 1

April is **SAFE DIGGING MONTH** and we want to see YOUR Safe Digging Buddy in action! Share a picture of your favorite four-legged friend for a chance to win!

2 Chances to Win!

PEOPLE'S CHOICE WINNER

The pup with the most votes will be named the **811 Dog of the Day** and featured in all of our 811 Day promotions in August AND Win a \$100 Wilsons Gift Card



2025 SAFE DIGGING BUDDY

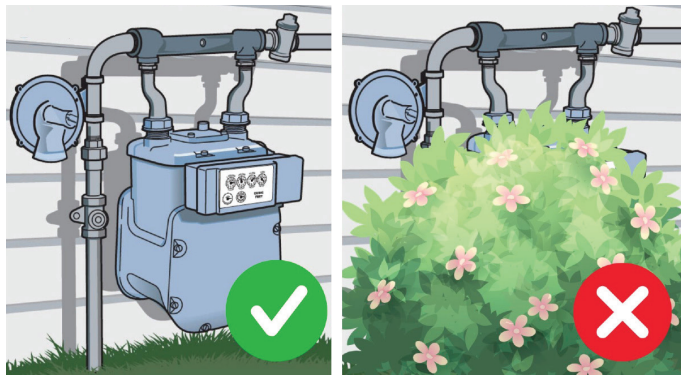
One lucky pup will be chosen by random drawing to win a

\$100 Wilsons Gift Card & Gardening Gift Pack



Previous contest winners & YCNGA employees or family members are not eligible to win the grand prize, but they can still participate for fun and vote for their favorite entries!

Keep Your Gas Meter Clear!



Spring is the perfect time to refresh your yard, but don't forget about your natural gas meter! Keeping the area around your meter clear of shrubs, tall grass, and overgrowth ensures safe access for maintenance and emergency responders. Plus, a clutter-free meter helps prevent damage and keeps your system running smoothly.

As you tackle your gardening projects, take a moment to trim back any plants or obstacles near your meter. And remember, this is where your gas lines connect to your home underground so do NOT plant anything nearby without calling SC811 first! A little spring cleaning now means year-round safety and reliability for your home. Thank you for helping us keep your natural gas service safe and accessible!

LEVELIZED BILLING PROGRAM

Tired of seasonal spikes in your gas bill? Levelized Billing helps even out your monthly payments by averaging your usage over the past 12 months, making budgeting easier with a more predictable bill. There's no sign-up fee — call us **after** you receive your May bill to enroll and keep your energy costs steady year-round!

ENROLL AFTER MAY BILL

It's the Season for Outdoor Living

Shop the **SHOWROOM** in person to see how you can enjoy the benefits and convenience of natural gas appliances in and outside your home!



VENTED & VENT-FREE LOGS
COPPER GAS LANTERNS
MODERN LINEAR FIREPLACES
OUTDOOR FIREPLACES

the **SHOWROOM**

FIRE BOWLS & FIRE PITS
TIKI TORCHES
GRILLS & OUTDOOR FEATURES
SPACE HEATERS

UPCOMING SPRING EVENTS



Saturday, April 5 | 2:00pm

BARK IN THE PARK BASEBALL GAME

— customer appreciation —

WINTHROP BASEBALL FIELD - GATES OPEN @1:00PM

Join us for a fun day at the ballpark with your family! Bring along your own Safe Digging Buddy or meet your newest 4-legged family member from York County Animal Services.



Tickets are \$5 for YCNGA customers only with promo code **ycnga**



Saturday, April 12 | 9:00am-12:00noon

EVERYTHING TRUCKS

— free kids tees while they last —

FIRST BAPTIST CHURCH
481 Hood Center Drive, Rock Hill

Children of all ages are invited to view and explore the massive and exciting machines that keep our community running every day! Stop by the YCNGA booth to explore one of our trucks, meet some hardworking crew members, and snag our annual FREE kid's tee!



Thursday, April 24 | 6:00pm

GAS GOURMET CULINARY WORKSHOP:

— Simply Saucy —

TICKETS: \$30 | YCNGA SHOWROOM



Join us for a live culinary demonstration with Chef David Babey! Whether you're looking to add richness to a savory dish or a decadent finish to dessert, sauces are the key

to elevate your cooking from basic to something truly special. Chef Babey will guide you through simple, foolproof methods to create delicious, restaurant-quality sauces at home — *no complicated techniques required!* Don't miss this chance to learn, taste, and be inspired. Seats are limited, so grab your tickets today!

\$400 Rebates on Tankless Water Heaters

For never-ending hot water, cost savings and installation options, choose a tankless water heater

THE YCNGA TANKLESS ADVANTAGE

Sales and installation with rebate options up to \$400*. Finance it on your monthly gas bill, interest-free *certain restrictions apply.*

Contact our sales team for more information, or start your quote request online at: ycnga.com/tankless-water-heaters/

request a quote

Never Run Out of Hot Water Again

Rinnai
TANKLESS WATER HEATERS

BROWSE ONLINE:
ycnga.com

EMAIL US:
sales.installation@ycnga.com

CALL SALES:
(803)323-5315

(* When you switch from another energy source to natural gas. See more on rebates at ycnga.com/residential/rebates

WE HAVE REBATES!

Get rebates up to **\$925** when you switch to natural gas from another energy source.

SAVE UP TO **\$925!**

\$400 REBATE
\$400 REBATE
\$75 REBATE
\$50 REBATE

FURNACE OR GAS PACK | WATER HEATER | GAS DRYER | GAS RANGE

*certain qualifications may apply

Stay Connected

If you disconnect your service for the summer, and later reconnect, you will pay a \$125 fee, which covers the cost of two service calls. Stay connected to avoid costly fees.

\$1 PER MONTH

PUT IT ON YOUR GAS BILL

0% FINANCING*
TO QUALIFIED HOMEOWNERS

(* Down payment required. Some restrictions apply. Call sales for more info.

You May See Us in Your Area!

York County Natural Gas Authority (YCNGA) is conducting routine safety inspections in your area to ensure the safe delivery of natural gas. These inspections, required by the Department of Transportation, are performed by trusted technician partners from Surview Field Services during normal business hours.

What to Expect

- A technician will use a leak-detecting device to inspect the gas line from the street to your meter.
- Inspections are done outside; technicians will not ask to enter your home.
- If your meter is behind a fence or gated area, they may knock for access.

How You Can Help

- Keep your meter clear of debris and vegetation (see page 2)
- Provide access if your meter is fenced or gated. If not accessible, you may receive a follow-up communication from our survey team.

Identifying Technicians

- YCNGA or Surview Field Services photo ID badge
- Safety vest & remote leak detector tool
- Marked vehicle with company logo

Your Responsibility vs. YCNGA's

YCNGA maintains gas lines up to the meter; piping beyond the meter (underneath and inside your home) is the customer's responsibility and requires periodic maintenance.

REMEMBER! Technicians are allowed on your property to complete these essential safety inspections. Thank you for your cooperation!



For more details, visit www.ycnga.com/safety-inspections

got gas? prove it!



Think you "get" gas?

Now's your chance to
PROVE IT — you could win big!

Take this short quiz to test your natural gas safety knowledge, fuel your awareness, and help you stay safe with natural gas!

All participants will be entered to win an Amazon gift card!

\$1500 in prizes to be given away!



5 winners = \$100 gift card
2 winners = \$250 gift card
1 Grand Prize Winner = \$500 Amazon gift card!

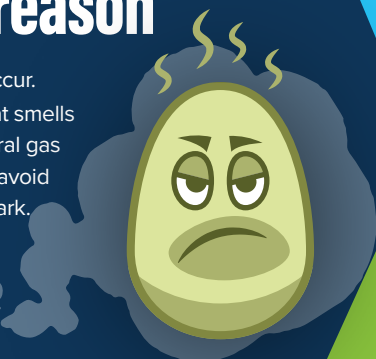
Survey closes on Friday, May 30th —
Winners selected on Tuesday, June 2

HOLIDAY CLOSINGS

GOOD FRIDAY: FRIDAY, APRIL 18
MEMORIAL DAY: MONDAY, MAY 26
INDEPENDENCE DAY: FRIDAY, JULY 4
LABOR DAY: MONDAY, SEPTEMBER 1

Our gas smells BAD for a GOOD reason

Natural gas leaks are rare, but can occur. Natural gas has an added odorant that smells like rotten eggs. If you suspect a natural gas leak, leave the area immediately and avoid doing anything that could create a spark. Warn others to stay away and then, from a safe distance away from the suspected leak, call 911 and YCNGA.



Smell Gas? Act Fast!



If you SMELL this ODOR... Leave your home IMMEDIATELY!
Call YCNGA or 911 immediately from a safe location away from suspected leak